NCIS
GROUP

Solving the problem of
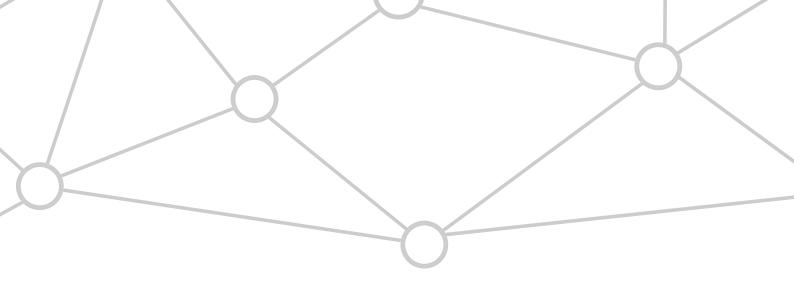inadequate IT infrastructure
in aged care

Our sustainable infrastructures consolidate your services into one simple, high-quality fibre network helping eliminate waste and capital caused by duplication.
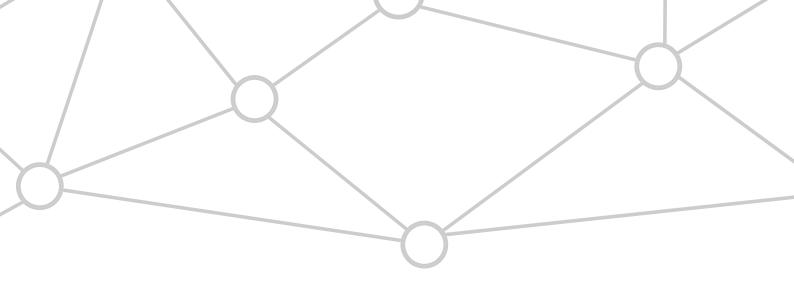
NCIS elevates the end user experience, enjoyment and safety of residents in aged care facilities.

We provide high quality, secure fibre communications through all anticipated and unforeseen circumstances whilst decreasing time, hassles and costs for aged care providers.

NCIS group is revolutionising the way communications networks are constructed. We reduce your operating cost whilst increasing end-user experience in a hyper-connected world.

In Aged Care by combining high-speed broadband with A.I and wearable technologies you start to transform problems around the nursing and staff management process, increasing effectiveness and decreasing costs and risk.

The NCIS GPON solution

BENEFITS OF GPON FOR AGED CARE

Operating on our GPON transport layer, our communications networks use cutting-edge infrastructure, built to accommodate growing information needs. With the best network in place, we help clients to reduce risk, build a culture of innovation and generate big data to make more informed business decisions.
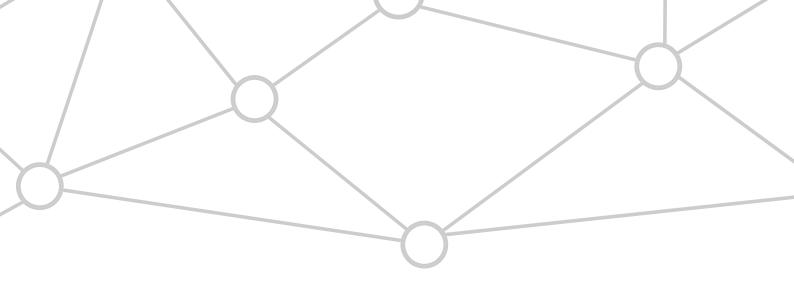
Better compliance

- Risk mitigation surrounding process adherence, data trails, reporting
- Getting ahead of Royal Commission recommendations
- Protecting your team against legal action
- Ensuring resident data and privacy

Staff engagement

- Maximising utilisation through analysis and reallocating to higher value tasks
- Removing unnecessary repetition and waste to increase satisfaction and job happiness
- Reducing churn and the costs associated with hiring and training (time, effort, and money)

Enhancing end user experience

- Receiving information on their own terms – what, when, and how
- Providing peace of mind that their loved one is being looked after appropriately (while alleviating their guilt)
- Easily identifying promoters/referrals versus potential detractors or, at worst, legal protagonists
- Alleviating the stress of families round-the-clock
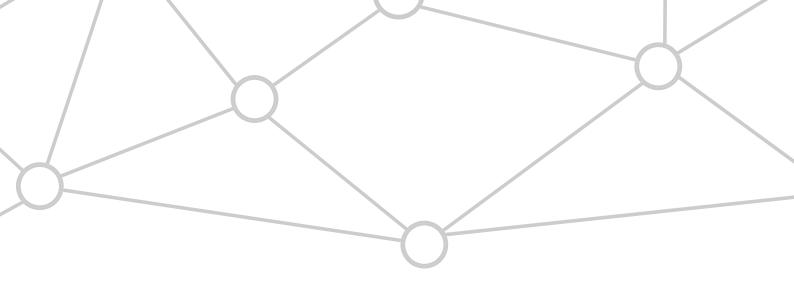
Resident automny

- Resolving spot-check issues – nurse interruptions, family members checking if they've gone to the toilet
- Moving towards data informed management
- Creating dignified and supported environments
- Changing the negative perceptions of the industry

Future Proofing IT

- Unites all devices and technology in one place
- Control and visibility required to improve all aspects of your business – from improved care team utilisation and resident safety to happier families and stronger business performance
- Scalable and adaptable, even when standards change.

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Experts in industry specific solutions

We've worked across the board on projects small and large, providing unique solutions to meet the unique needs of the aged care and hospitality industries across Australia.

Aged Care

We passionately believe that communications technology can transform the lives of older Australians. With new healthcare opportunities like doctor to patient video conferencing, remote monitoring and eHealth initiatives, there are many ways that an improved communications network can boos quality of care.

It can also improve quality of life, opening up stimulating entertainment options and fast, reliable connectivity to friends and family. And, with the ability to locate missing residents on RTLS link or Nurse Call, residents will be safe and accounted for.

With GPON technology and forward design planning, residents can age in place, without having to move facilities as their care requirements change, providing a more stable and comfortable environment.
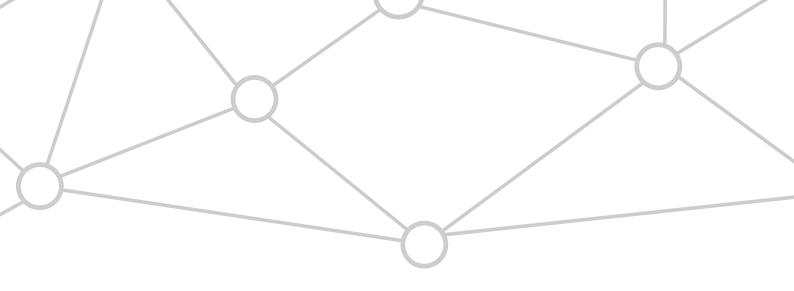
Hospitality

We understand just how crucial it is for hotels and leisure facilities to provide exceptional customer service and experiences to guests, while operating profitably and efficiently.

Our solutions are tailored to maximise this by increasing workflow and reducing the need for human capital. With infrastructure that provides reliable and high quality entertainment, we can help spell the end of scratchy TV signals and poor internet coverage.

Plus, with just one communications room per facility, space savings can be utilised to further enhance guests'experience. This is also sustainable, as rooms can be modified without having to alter core infrastructure, which has many long-term financial benefits. ability to generate and analyse big data.

The IT infrastructure of choice for:

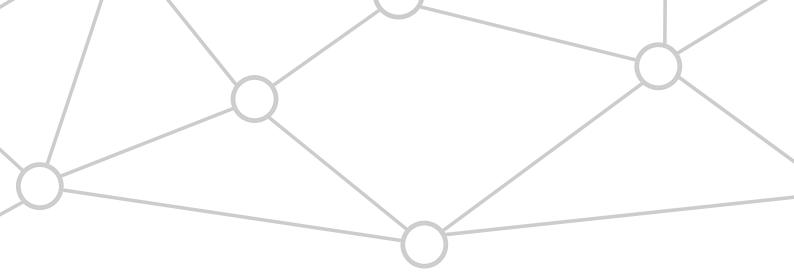NCIS Group have been trusted by these companies